

Regeneration Inspection February 2009 Recommendations**Areas for Improvement**

No.	Regeneration Insp. Feb 09 Recommendations	Action Needed	Completion due date	Responsibility	Progress Update
1	<p>Improve partners' and local people's understanding of what the Council is seeking to achieve through its leadership of and contribution to the regeneration of the area by:</p> <ul style="list-style-type: none"> • developing better opportunities for local people to engage with the development of the vision and ambitions for the area; and • clarifying the wider social, economic and physical outcomes anticipated through regeneration efforts linked to the vision. <p>(R1 page 9)</p>	<ul style="list-style-type: none"> • Refresh the regeneration Communication Strategy, bringing together communication on physical, social and economic regeneration. • Undertake research to understand the barriers to effective communication • Address issues around engagement and participation in leisure and cultural services • Establish ongoing mechanisms to track public awareness of regeneration and gain public views • Develop model of expected quality of life outcomes for physical regeneration • Use LSP consultation on development of community strategy and LDF consultation to update Medway wide understanding of community aspirations for regeneration • To improve partner understanding and commitment to regeneration, refocus Medway Renaissance Partnership as Medway Regeneration Partnership taking a cross cutting view of all dimensions of regeneration 	<p>By Sept 09</p> <p>By Nov 09</p> <p>By Oct 09</p> <p>Ongoing</p> <p>By Oct 09</p> <p>By March 10</p> <p>6 July 09</p>	<p>Colette Glasson / John Ryall</p> <p>Colette Glasson / John Ryall</p> <p>Richard Hicks</p> <p>John Ryall</p> <p>Brian Weddell</p> <p>Stephanie Goad / Stephen Gaimster</p> <p>Robin Cooper / Stephanie Goad</p>	<ul style="list-style-type: none"> • Officer group established to develop strategy • Officer group established to undertake research. <p>Cultural strategy currently being developed and consulted on. Strategy to be approved by Cabinet Oct 09.</p> <ul style="list-style-type: none"> • Residents survey conducted annually, place survey conducted every two years and the Medway Ambassadors scheme where local people help to tell the Medway story. • Work currently underway. • LDF consultation paper to Cabinet 23 June 2009 and consultation July, August and September 2009 leading to core strategy document December 2009 • Paper to be discussed at the next Medway Regeneration Partnership Board.
2	<p>Manage regeneration performance better by:</p> <ul style="list-style-type: none"> • developing clear outcome focused measures of performance for regeneration activity as a whole; • benchmarking the costs, processes and outcomes of regeneration activity with other similar councils; and • extending the role of councillors in managing performance by strengthening arrangements for the scrutiny and challenge of performance. <p>(R2 page 10)</p>	<p>Council plan to include outcome measures and targets to track progress in achieving the council priority 'everyone benefits from regeneration'</p> <p>Map the council's strategic framework to reinforce links and interdependencies between strategies</p> <p>Outcome focused directorate plan to be developed bringing together contributions on physical, social, economic and environmental regeneration</p> <p>Develop SMART action plans for all regeneration strategies</p> <p>Ensure service plans are:</p> <ul style="list-style-type: none"> • Outcome focused • Contain performance measures 	<p>June 09</p> <p>May 09</p> <p>By Sept 09</p> <p>By March 10</p> <p>By July 09</p>	<p>Stephanie Goad</p> <p>Stephanie Goad</p> <p>Robin Cooper</p> <p>Service Managers</p> <p>Robin Cooper / Anna Marie Lawrence</p>	<ul style="list-style-type: none"> • Council plan agreed Feb 09, targets to be agreed by Cabinet 23 June 09. • Local performance measures for the Council Plan are being developed to supplement national indicator set and will be reported as part of regular Council plan monitoring • Completed • Directorate plan launched 17 June 09 • As each strategy is subject to its annual review by Cabinet the action plan to be updated and quality assured so that it contains SMART targets • Service Plans are being completed and signed off by Assistant Directors. To be signed off by director.

APPENDIX B

No.	Regeneration Insp. Feb 09 Recommendations	Action Needed	Completion due date	Responsibility	Progress Update
		<ul style="list-style-type: none"> Performance is regularly monitored <p>Implement revised quarterly monitoring of performance through assistant director quarterly reports feeding into council plan monitoring. Ensure focus is on analysis and evaluation of impact, not just description of what we do.</p> <p>Roll out the use of Covalent, the council's new performance management software to all services by December 09</p> <p>Workshop to be held with councillors to discuss their preferences for presentation of performance information</p> <p>O&S to scrutinise regeneration performance in relation to LAA delivery and be involved in scrutinising the development of the community strategy</p> <p>RCC directorate to carry out benchmarking exercises before December 2009 to inform 2010/11 budget preparations</p>	<p>July 09 onwards for first quarter reporting</p> <p>December 09</p> <p>September 09</p> <p>July 09 onwards</p> <p>By Dec 09</p>	<p>Assistant Directors</p> <p>Stephanie Goad / Anna Marie Lawrence</p> <p>Stephanie Goad</p> <p>Stephanie Goad</p> <p>Anna Marie Lawrence with service managers</p>	<ul style="list-style-type: none"> Revised process and timetable agreed. This will be introduced for first quarter 09/10 monitoring. <p>Pilot ongoing</p> <p>To be arranged as part of Covalent rollout and demonstration</p> <p>July onwards on LAA scrutiny. Community strategy development July 09– March 10. Project plan being developed.</p> <p>To start August</p>
3	<p>Adopt a more consistent and sustainable approach to regenerating deprived areas within Medway by:</p> <ul style="list-style-type: none"> working with partners and local communities to focus efforts on needs; and developing clear exit strategies for time limited externally funded projects. <p>(R3 page 10)</p>	<p>Auditing Social Regeneration programmes and ensuring they make a real difference in the more deprived areas of Medway.</p> <p>Develop Health and Well-being Strategy for Medway that will include addressing health inequalities and action on the wider determinants of health</p> <p>Exit strategies agreed for all time-limited projects and signed off by Assistant Directors.</p>	<p>Dec 09</p> <p>October 09</p> <p>Jan 10</p>	<p>Clem Smith</p> <p>Alison Barnet</p> <p>Service Managers</p>	<ul style="list-style-type: none"> Work under way Stakeholder workshop on July 6th to inform development of Health and Well-being Strategy Strategies being worked on at present